

Arizona Home Care/Patient Care Infusion

KANGAROO JOEY PUMP PATIENT TEACHING TOOL

Name _____

Pharmacy Contact _____

This teaching tool is a reference for you to learn basic care and troubleshooting of the Kangaroo Joey pump.

- This pump is used to give your enteral formula feeds as ordered by your doctor.

My Pump Settings

Formula ordered _____

Volume to be infused _____

Pump Settings:

Continuous Rate _____ Hours _____

Intermittent rate _____ every _____ hours

Other:

Flush with _____

Before and after feeds Before and after medications

Other _____

**Please contact Arizona Home Care
602-252-5000 24/7**

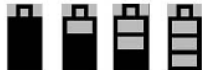
KANGAROO JOEY PUMP BASICS

- The Joey is a portable pump that can be used on a pole (with the clamp) or in a backpack.
- The pump can be used with an AC adaptor or the battery unit when it is charged.
- The pump has a touchscreen menu similar to an ATM machine.
 - To choose a command on the display
 - Press the arrow pointing to the command.

The Display Symbols



- The pump is running



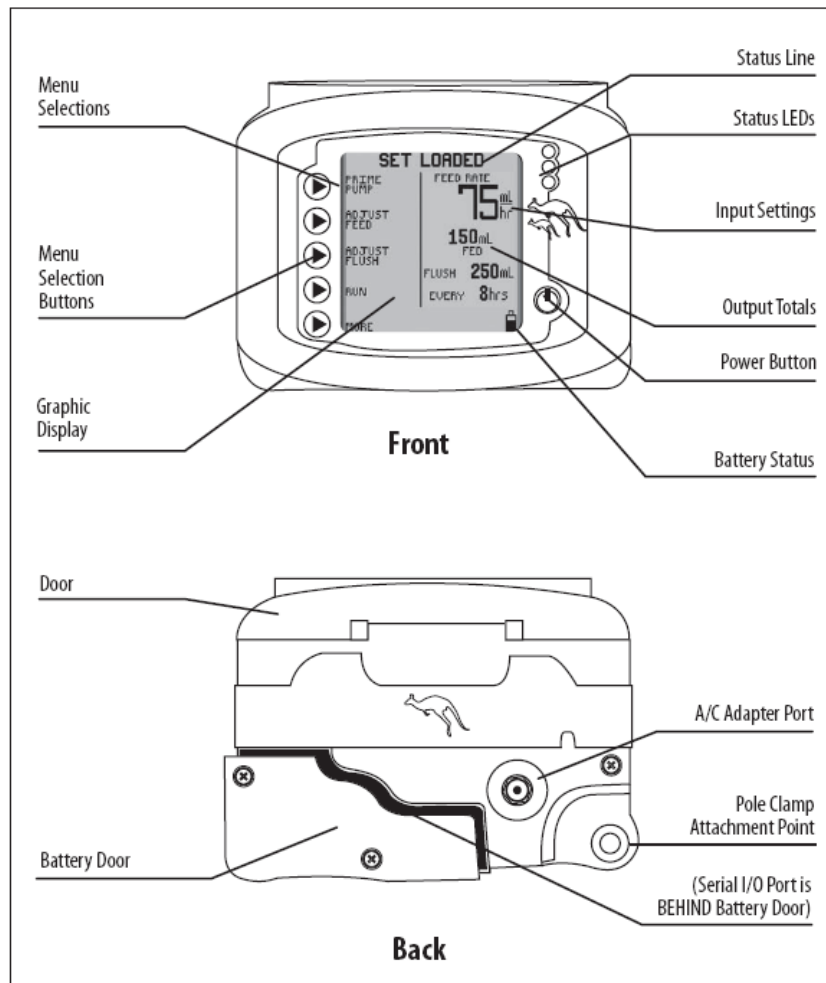
- Battery is full 2/3 charged max 1/3 charged max 15 minutes or less



- Shows the alarm volume

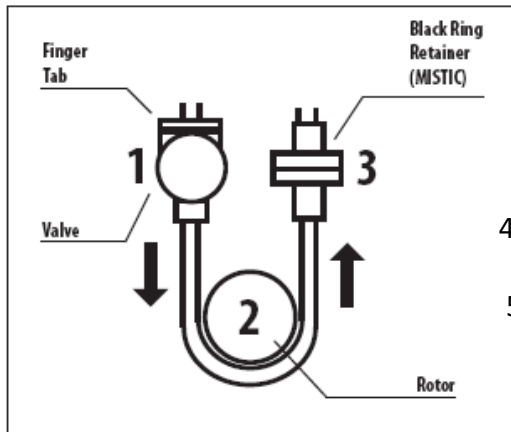


- Error

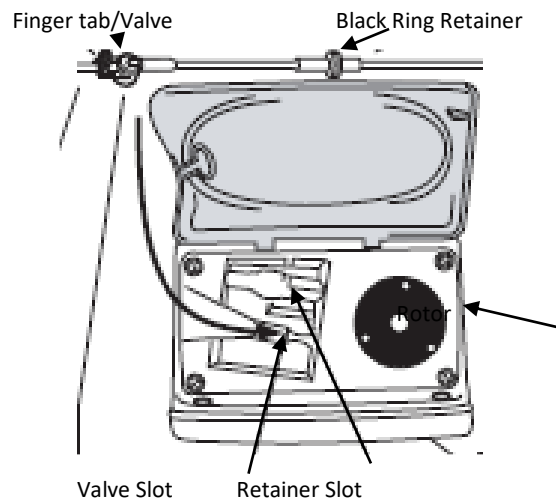


To Power On/OFF- Press **POWER** (⏻) on the display screen.

To Load the Pump Tubing

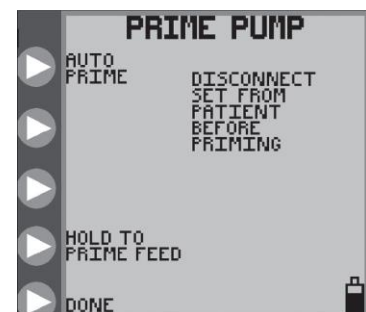


1. Open the door of the pump.
2. Hold the tubing by the finger tab.
3. Place the Valve into the Valve Slot holding the finger tab facing up.
4. Stretch the tubing around the Rotor.
5. Set the Black Ring Retainer in the Retainer Slot.
6. Close door of pump.



To Prime the Tubing

1. Make sure tubing is disconnected from the patient.
2. Fill the bag with the enteral formula.
3. Press **PRIME PUMP**.
4. Press **AUTO PRIME**.
5. or Press and hold **HOLD TO PRIME**.
6. Press
7. The tubing should be filled to the end with formula.



To Start feeds – Press **RUN**

To Temporarily Stop the Pump Press **HOLD**

PROGRAMING THE PUMP

When Starting the Pump the following choices appear:

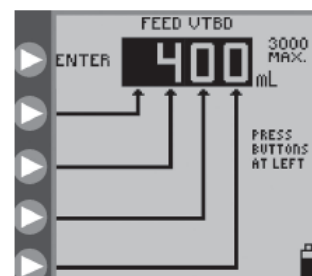
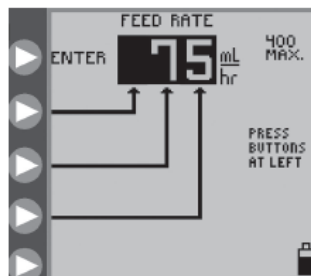
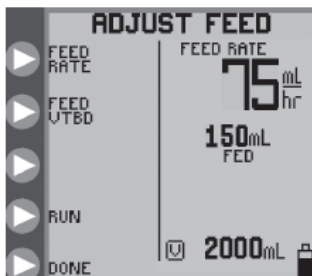
1. Press **KEEP SETTINGS** to keep the same settings for the pump.
2. Press **CLEAR SETTINGS** to reprogram new settings for the pump.

To Clear the Volume

1. Press **HOLD** when the pump is running.
2. Press **CLEAR VOLUME**.

To Adjust the Program Settings

1. On the opening screen when starting the pump the Adjust Setting screen appears.
2. If the pump is already in use, Press **ADJUST SETTINGS** to go the Adjust Setting screen.



3. Press **FEED RATE** to adjust how much formula will be given per hour.
 - Press the arrows until the pump shows the rate prescribed by your doctor.
 - Press **ENTER** when done.
4. Press **FEED VTBD** if you want to control how much total volume the pump will deliver.
 - If this is not programmed, the pump will give the formula until the bag is empty.
 - Press the arrows until the pump shows the volume to be delivered.
 - Press **ENTER** when done.
5. Press **ENTER** to start the feeding.

GENERAL USE AND CARE OF THE PUMP

- Use only the feeding bags that are made for the Kangaroo Joey pump.

- The pump batteries will last about 18 hours on a full charge.
 - Always carry the battery charger with you.

- Only use the AC adaptor that was provided to you by Arizona Home Care for the pump.

- Do not put the pump or power cord in water or other cleaning solution.

- To clean the pump:
 - Disconnect pump from the wall outlet.
 - Use a slightly damp (not soaking wet) cloth or sponge.

- Keep the pump away from the bathtub, shower or pool to avoid accidentally getting it wet.

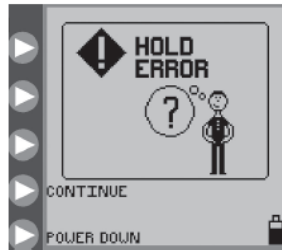
- Do not keep the pump in the car. It will become damaged in temperatures greater than 122 degrees.

TROUBLESHOOTING THE PUMP

What to do when the Joey pump display shows these errors:

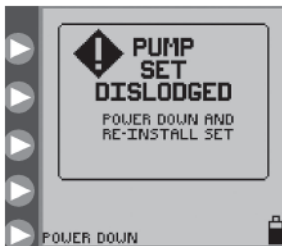
Press **CONTINUE** to go to the previous screen.

Press **POWER DOWN** to turn off the pump.



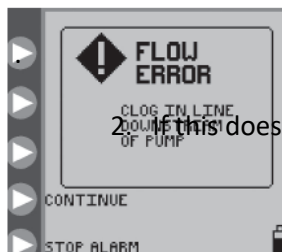
Pump has been put on hold for 10 minutes.

1. Press continue to return to the previous screen.
2. Press Run to start the pump.



Pump tubing has come out of the Pump Set Loading Area.

1. Open door and check the tubing to make sure it is in place.
2. Correct the positioning of the tubing if needed
3. Close the door to check if the alarm is resolved.
4. If repositioning or reloading the tubing does not work, replace the tubing.
 - Press Power to turn the pump off.
 - Load a new set, prime it.
 - Press Power to turn pump on again.
 - Restart the feeding.



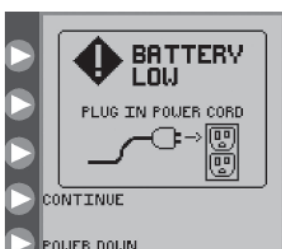
There is a block in the tubing between the pump and the patient.

1. Check the tubing and clear it of any blocks or kinks.
2. If this does not stop the alarm, check the Pump Loading Area.
 - Clean any wetness or dirt.
3. If this does not stop the alarm, replace the tubing.
 - Press Power to turn the pump off.
 - Load a new set, prime it.
 - Press Power to turn pump on again.
 - Restart the feeding.



There is a problem with the feed being given:

1. The bag may be empty. Check to see if it needs to be refilled.
2. There may be a block in the tubing between the bag and the pump.
 - Check the tubing and clear it of any blocks or kinks.
3. If this does not stop the alarm, replace the tubing.
 - Press Power to turn the pump off.
 - Load a new set, prime it.
 - Press Power to turn pump on again.
 - Restart the feeding.



The pump battery is low.

1. Plug the power cord in to the pump and the wall outlet.
2. There is about 15 minutes left on the battery when this alarm happens.
3. 6 hours of recharging is needed to get the battery full again.